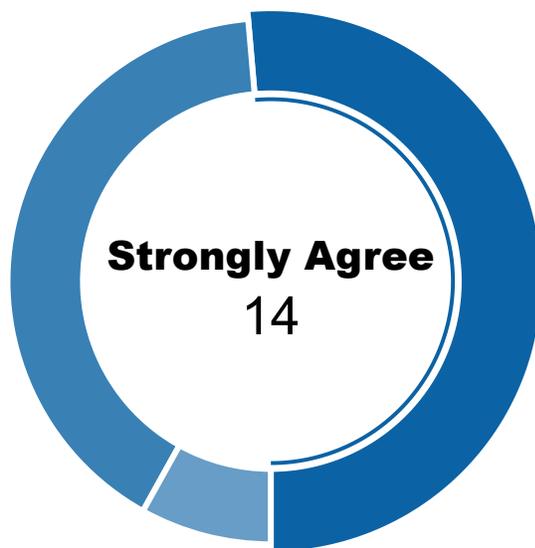


# SUMMARY REPORT FOR SUBMISSIONS FOR SYMPOSIUM 2020 SESSION EVALUATIONS (TRACK C)

Generated 2021-10-21 at 11:51am – Empty data included

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I CLEARLY UNDERSTOOD THE PURPOSE OF THIS  
TRAINING BEFORE I ATTENDED.

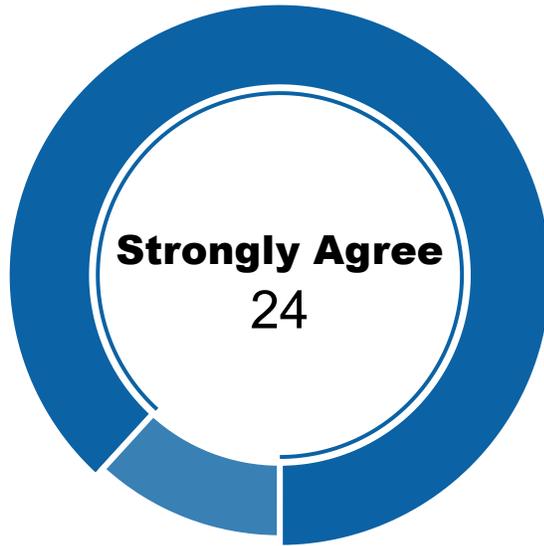


Count	%	Selection
14	51.85%	Strongly Agree
11	40.74%	Agree
2	7.41%	Disagree
0	0.00%	Strongly Disagree
0	0.00%	No Selection

**27 training  
evaluations**

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THE FACILITATOR WAS KNOWLEDGEABLE ABOUT THE TOPIC.

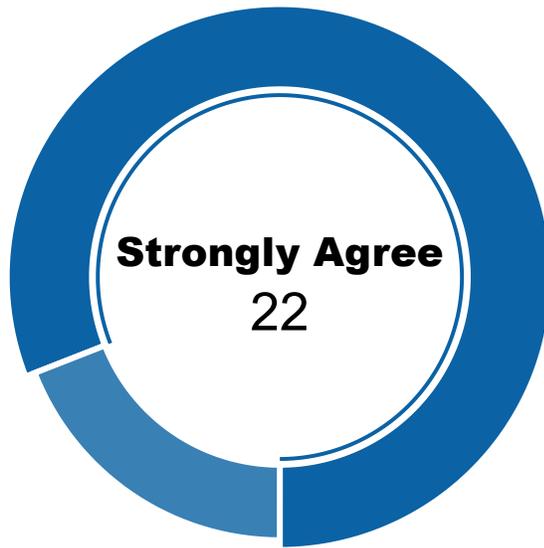


Count	%	Selection
24	88.89%	Strongly Agree
3	11.11%	Agree
0	0.00%	Disagree
0	0.00%	Strongly Disagree
0	0.00%	No Selection

**27 training evaluations**

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THE PRESENTATION STYLE FIT THE NEEDS OF THE GROUP.

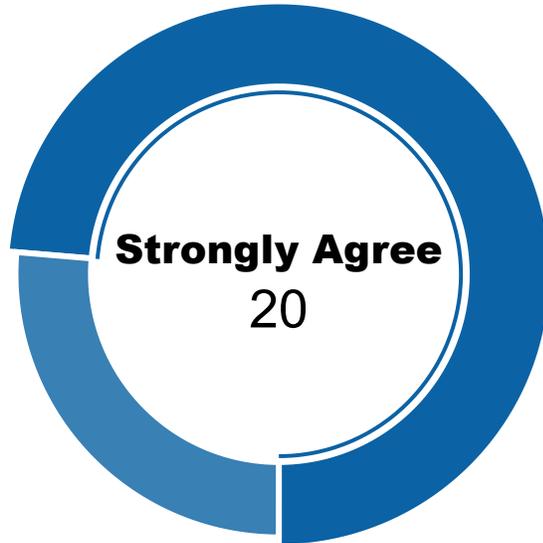


Count	%	Selection
22	81.48%	Strongly Agree
5	18.52%	Agree
0	0.00%	Disagree
0	0.00%	Strongly Disagree
0	0.00%	No Selection

**27 training evaluations**

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THE TRAINING HELD MY INTEREST.

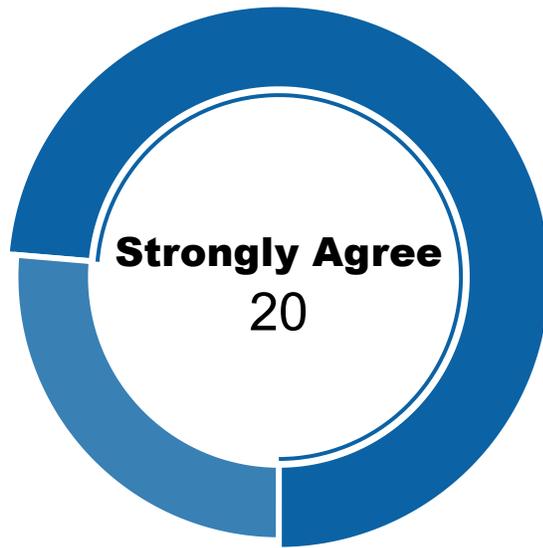


Count	%	Selection
20	74.07%	Strongly Agree
7	25.93%	Agree
0	0.00%	Disagree
0	0.00%	Strongly Disagree
0	0.00%	No Selection

**27 training  
evaluations**

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I ACQUIRED KNOWLEDGE OR SKILLS RELEVANT  
TO MY WORK.

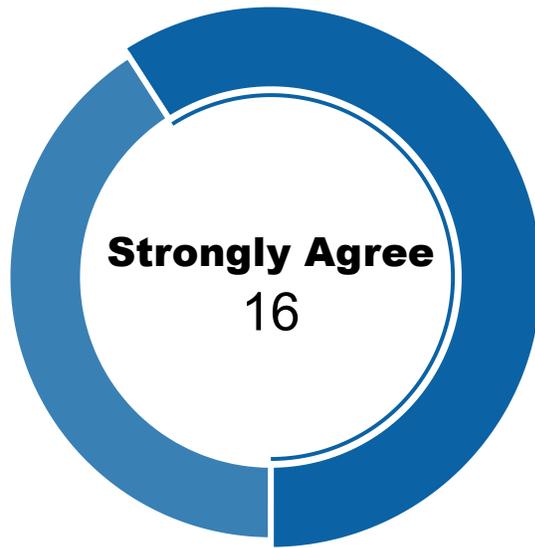


Count	%	Selection
20	74.07%	Strongly Agree
7	25.93%	Agree
0	0.00%	Disagree
0	0.00%	Strongly Disagree
0	0.00%	No Selection

**27 training  
evaluations**

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I UNDERSTAND HOW TO APPLY WHAT I  
LEARNED.

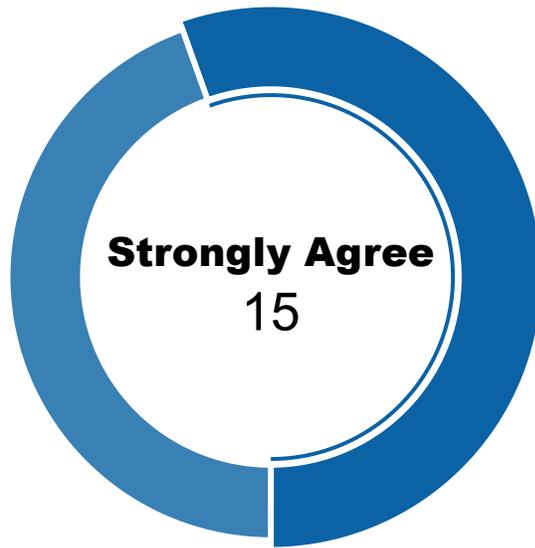


Count	%	Selection
16	59.26%	Strongly Agree
11	40.74%	Agree
0	0.00%	Disagree
0	0.00%	Strongly Disagree
0	0.00%	No Selection

**27 training  
evaluations**

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I AM ABLE TO IMMEDIATELY USE WHAT I  
LEARNED.

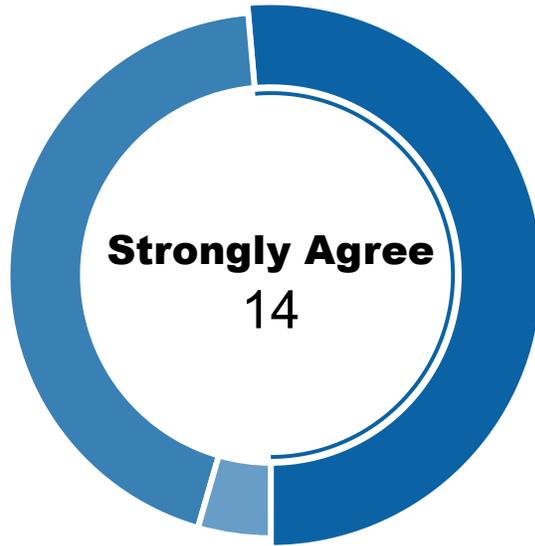


Count	%	Selection
15	55.56%	Strongly Agree
12	44.44%	Agree
0	0.00%	Disagree
0	0.00%	Strongly Disagree
0	0.00%	No Selection

**27 training  
evaluations**

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I AM CONFIDENT ABOUT APPLYING WHAT I  
LEARNED.



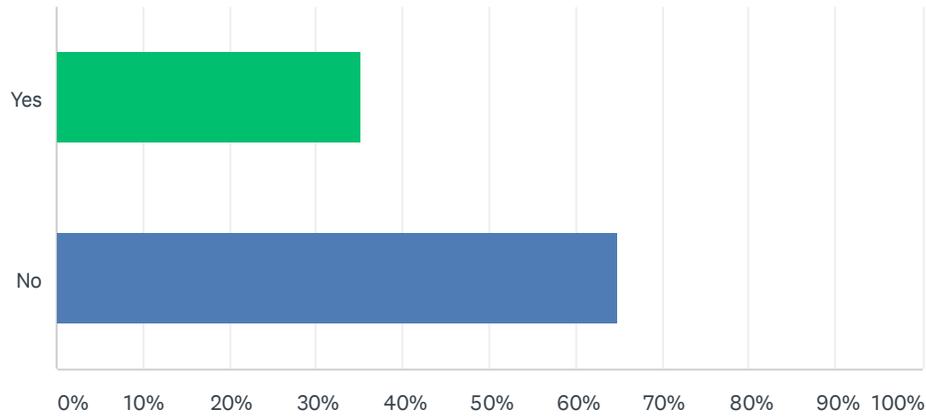
Count	%	Selection
14	51.85%	Strongly Agree
12	44.44%	Agree
1	3.70%	Disagree
0	0.00%	Strongly Disagree
0	0.00%	No Selection

**27 training  
evaluations**

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# Q1 Was this the first CharityVillage Webinar you have attended?

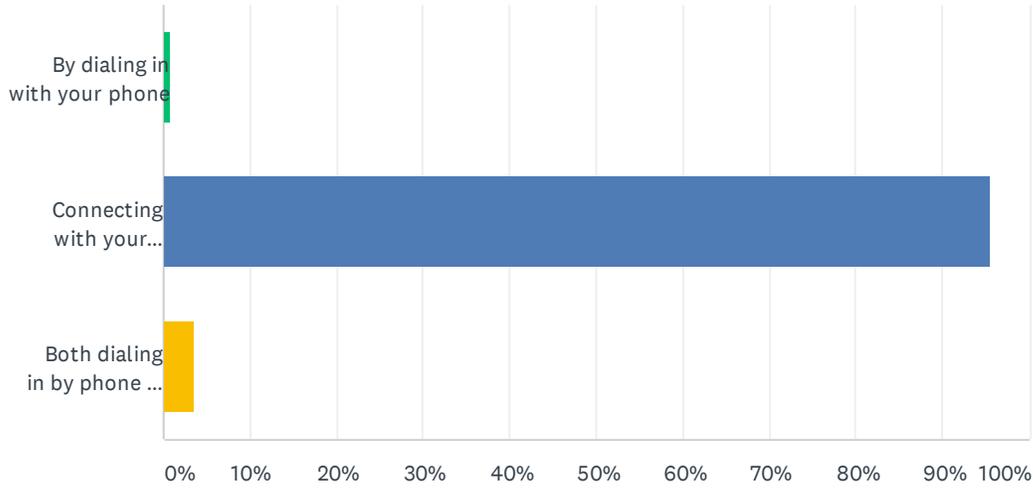
Answered: 114 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	35.09% 40
No	64.91% 74
TOTAL	114

## Q2 How did you access today's webinar?

Answered: 113 Skipped: 1



ANSWER CHOICES	RESPONSES	
By dialing in with your phone	0.88%	1
Connecting with your computer only (including audio)	95.58%	108
Both dialing in by phone and viewing on your computer	3.54%	4
<b>TOTAL</b>		<b>113</b>

### Q3 What did you MOST hope to learn at this webinar?

Answered: 100 Skipped: 14

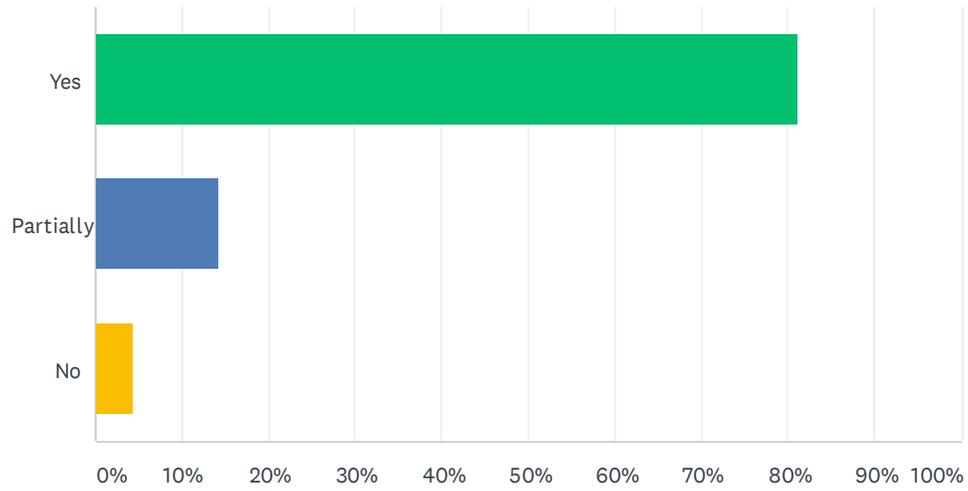
#	RESPONSES	DATE
1	How to build connection online and how to combat Zoom Fatigue	2/24/2021 9:09 AM
2	How to improve how I come across to me my supervisors and coworkers during our daily Zoom meeting.	2/23/2021 10:14 AM
3	Specific communication techniques/tips to help working in a virtual team.	2/22/2021 10:48 AM
4	To learn something new on innovative ways, something doable, from speakers on how to build trust	2/22/2021 9:56 AM
5	How to appear more trustworthy in videoconferences	2/22/2021 9:13 AM
6	To be able to connect with clients better on the Zoom.	2/22/2021 8:16 AM
7	tips for connecting with participants of a class I facilitate virtually	2/22/2021 7:57 AM
8	Tips and tricks for better connecting on Zoom.	2/22/2021 6:49 AM
9	engaging activities via virtual learning	2/22/2021 5:43 AM
10	How to connect with the audience on a virtual meeting.	2/20/2021 4:27 AM
11	some people skills	2/19/2021 6:04 PM
12	How to properly communicate and actively engage virtually with the people you are working with.	2/19/2021 1:27 PM
13	How to best utilize Zoom for meetings	2/19/2021 12:37 PM
14	to find ways to surpass the blocks in communication presented by zoom, etc.	2/19/2021 11:36 AM
15	tip for interacting with an audience via video online be it one or more persons	2/19/2021 10:58 AM
16	strategies to ease zoom fatigue	2/19/2021 10:49 AM
17	How to increase attendee engagement	2/19/2021 10:13 AM
18	How to build trust using online media like ZOOM	2/19/2021 9:52 AM
19	Tips for how to build stronger connections when meeting strictly virtually with people.	2/19/2021 9:22 AM
20	tips on how to be engaging	2/19/2021 8:30 AM
21	I was looking for any tip to help build connections online.	2/19/2021 8:07 AM
22	new skills for online training/facilitation/meetings	2/19/2021 7:56 AM
23	some practical tips for leading virtual meetings via Zoom	2/19/2021 7:54 AM
24	How to become more comfortable with conversing using the internet.	2/19/2021 7:50 AM
25	New strategies to build connections online	2/19/2021 7:40 AM
26	Did not have any expectations	2/19/2021 7:20 AM
27	Being able to use examples to improve my work	2/19/2021 6:52 AM
28	practical tips and best practices on the topic presented	2/19/2021 6:51 AM
29	Tips for connecting with people over web calls	2/19/2021 6:38 AM
30	New tips for the subject	2/19/2021 6:35 AM
31	How to Build Trust and Connection Online	2/19/2021 6:30 AM
32	How to connect with clients online versus face to face	2/19/2021 6:29 AM
33	Practical tips to increase engagement online.	2/19/2021 6:29 AM
34	Suggestions for creating a productive group environment using zoom	2/19/2021 6:16 AM
35	How to engage with clients virtually	2/19/2021 6:05 AM

36	tips on how to engage people on zoom calls.	2/19/2021 5:51 AM
37	How to interact with clients. how to maintain sanity while using zoom so often	2/19/2021 5:43 AM
38	How to be a better presenter	2/19/2021 5:36 AM
39	Overcoming Zoom fatigue	2/19/2021 5:36 AM
40	At least one takeaway.	2/19/2021 5:34 AM
41	More about fostering connections with my supervisees when we're only able to connect digitally	2/19/2021 5:34 AM
42	How to ensure i was connecting with my audience virtually	2/19/2021 5:34 AM
43	Techniques for engagement.	2/19/2021 5:26 AM
44	tips to connect with individuals on zoom	2/19/2021 5:18 AM
45	I was not really sure, I really just needed a break from my regular ZOOM meetings.	2/19/2021 5:18 AM
46	how to better connect with participants	2/19/2021 5:18 AM
47	exactly what was presented	2/19/2021 5:17 AM
48	ways to strengthen connection with others through zoom	2/19/2021 5:05 AM
49	How to reduce Zoom fatigue and connect with new contacts via Zoom.	2/19/2021 4:45 AM
50	New ideas to apply while doing video chats for meeting etc.	2/19/2021 4:45 AM
51	Strategies to help our team connect to clients better through zoom.	2/19/2021 4:41 AM
52	Tips on how to communicate well online	2/19/2021 4:18 AM
53	Some tips to feel more comfortable leading online meetings	2/19/2021 4:15 AM
54	Better ways to use technology especially ZOOM and webinars	2/18/2021 9:45 PM
55	How to create an atmosphere of trust and connection online.	2/18/2021 9:44 PM
56	Reasonable expectations.	2/18/2021 9:25 PM
57	new tips	2/18/2021 7:46 PM
58	How to be improve my facilitation skills in engaging others, primarily in workshops	2/18/2021 6:37 PM
59	Tips	2/18/2021 6:04 PM
60	how to be more engaging online and how provide better support to teams and improve/enhance/strengthen their contribution	2/18/2021 5:26 PM
61	Tips for how to engage participants	2/18/2021 4:44 PM
62	How to engage the team	2/18/2021 4:30 PM
63	Practical ways to help improve virtual meetings/trainings by building trust and connection	2/18/2021 4:29 PM
64	Understanding how the way we appear can affect audience trust.	2/18/2021 4:04 PM
65	Tips on how to be a better presenter on Zoom and she did that. She was very engaging and vibrant.	2/18/2021 3:42 PM
66	Tips for zoom meetings	2/18/2021 3:41 PM
67	how you look to others on a zoom like call	2/18/2021 3:25 PM
68	Note on question 2. I used the app on my smartphone.	2/18/2021 3:25 PM
69	Tips for leading a class and doing one-to-one interviews online.	2/18/2021 3:20 PM
70	ways to build trust on screen	2/18/2021 3:18 PM
71	How to engage and build trust with clients in a virtual format.	2/18/2021 3:16 PM
72	Just wanted to hear her ideas of how to connect using virtual tools like Zoom	2/18/2021 3:09 PM

73	How to build confidence while communicating with clients via video conference	2/18/2021 2:56 PM
74	Specific tips and strategies for connecting with people online to use in my own online presentations and with my organization's volunteers.	2/18/2021 2:52 PM
75	How to gain trust and confidence among participants in online meetings	2/18/2021 2:50 PM
76	Good tips	2/18/2021 2:43 PM
77	How to read my notes for the presentation slides.	2/18/2021 2:43 PM
78	Tips and common pitfalls	2/18/2021 2:42 PM
79	How to form closer connections with my teams online since I have never got to meet them in person	2/18/2021 2:37 PM
80	Tips and pointers around not being able to "read" your crowd with virtual presenting	2/18/2021 2:35 PM
81	How to have better virtual events.	2/18/2021 2:27 PM
82	How to network and connect with employees and clients while working remotely.	2/18/2021 2:24 PM
83	How to better improve Trust interactions with others	2/18/2021 2:23 PM
84	How to engage my team virtually	2/18/2021 2:22 PM
85	I was hoping to get a few ideas to be more impactful while engaging with others in the virtual environment.	2/18/2021 2:19 PM
86	The best ways to connect with my students over zoom	2/18/2021 2:13 PM
87	How to use different tools on webinars.	2/18/2021 2:12 PM
88	Does and don't for zoom meetings.	2/18/2021 2:12 PM
89	tips, tools and techniques for higher engagement in online meetings	2/18/2021 2:11 PM
90	New ways that I might engage participants in virtual training. Much of this was things I am already doing.	2/18/2021 2:11 PM
91	Useful suggestions for conducting online presentations.	2/18/2021 2:11 PM
92	To understand the strengths and weaknesses of running meetings using Zoom	2/18/2021 2:10 PM
93	How to build trust and engagement with Zoom clients.	2/18/2021 2:10 PM
94	strategies for hosting interactive zoom calls and fostering connections	2/18/2021 2:10 PM
95	how to change my patterns, way of working in order to increase interaction and communication with others on Zoom mainly.	2/18/2021 2:10 PM
96	I hoped to learn about ways to make more genuine connections over video-conference programs.	2/18/2021 2:09 PM
97	Tips for increasing engagement with staff over Zoom	2/18/2021 2:06 PM
98	A fresh take on connecting with others online	2/18/2021 2:05 PM
99	Attended out of curiosity - I am on many team and zoom meetings	2/18/2021 2:03 PM
100	How to read faces on zoom meetings	2/18/2021 2:03 PM

### Q4 Was this learning expectation met?

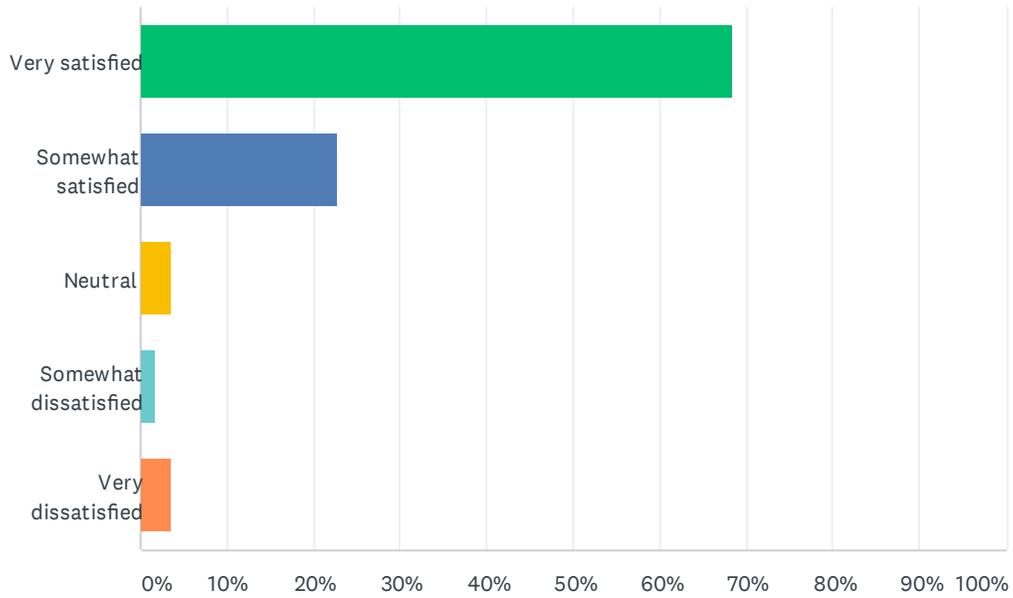
Answered: 112 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	81.25%	91
Partially	14.29%	16
No	4.46%	5
TOTAL		112

# Q5 What is your overall level of satisfaction with this webinar?

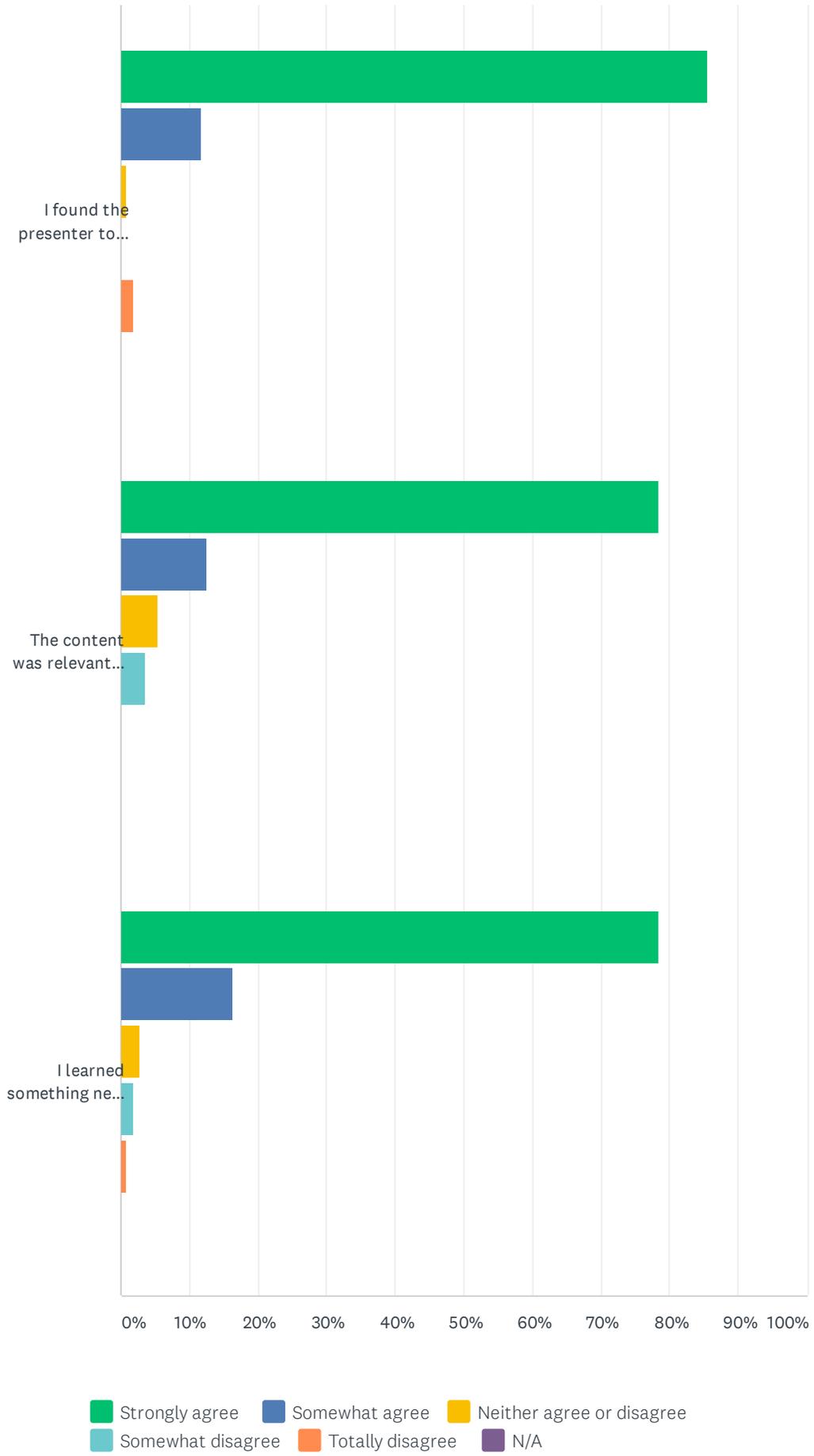
Answered: 114 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	68.42%	78
Somewhat satisfied	22.81%	26
Neutral	3.51%	4
Somewhat dissatisfied	1.75%	2
Very dissatisfied	3.51%	4
TOTAL		114

## Q6 To what extent do you agree or disagree with the following statements about the webinar you attended?

Answered: 111 Skipped: 3



	<b>STRONGLY AGREE</b>	<b>SOMEWHAT AGREE</b>	<b>NEITHER AGREE OR DISAGREE</b>	<b>SOMEWHAT DISAGREE</b>	<b>TOTALLY DISAGREE</b>	<b>N/A</b>	<b>TOTAL</b>
I found the presenter to be engaging and personable.	85.59% 95	11.71% 13	0.90% 1	0.00% 0	1.80% 2	0.00% 0	111
The content was relevant and presenter was knowledgeable.	78.38% 87	12.61% 14	5.41% 6	3.60% 4	0.00% 0	0.00% 0	111
I learned something new that I could apply in my career or in my organization immediately.	78.38% 87	16.22% 18	2.70% 3	1.80% 2	0.90% 1	0.00% 0	111

## Q7 What did you like best about this webinar?

Answered: 99 Skipped: 15

#	RESPONSES	DATE
1	I loved all the practical hints to show your viewers that you are engaging with them.	2/24/2021 9:10 AM
2	I liked some of the tips the presenter provided like putting an image up behind the camera on one's computer and keeping one's hands visible.	2/23/2021 10:20 AM
3	The facilitator was nice and pulled a lot of examples and experiences from her own world that were relatable.	2/22/2021 10:49 AM
4	The presenter really knew what she was talking about, and practiced what she preached! I was really impressed, and I took a lot away from this presentation.	2/22/2021 9:14 AM
5	The presenter was very engaging, personable and delightful.	2/22/2021 8:20 AM
6	I liked how instead of just providing tips such as "look into your camera not at the screen" time was spent comparing how we build trust face-to-face vs. how to build trust in a virtually setting.	2/22/2021 7:59 AM
7	Presenter	2/22/2021 6:50 AM
8	the tip about not predicting how engaged your participants are	2/22/2021 5:45 AM
9	The energy of the presenter.	2/20/2021 4:29 AM
10	presenter modelled what she was talking about	2/19/2021 6:07 PM
11	It's very interesting.	2/19/2021 1:29 PM
12	Very dynamic presentation and I had a lot of "aha" moments. I probably got more out of this webinar than I've gotten from 90% of the others in general	2/19/2021 12:38 PM
13	the facilitator was an amazing and inspiring presenter. and i loved looking at her office - how did you make that the coolest office ever?	2/19/2021 11:38 AM
14	practical tips for interaction online	2/19/2021 11:05 AM
15	engaging and relevant information that we can all take something from	2/19/2021 10:50 AM
16	The presenter was down to earth, funny, engaging and her material was relevant and easy to apply. Thank you!	2/19/2021 10:14 AM
17	Presenter was enthusiastic.	2/19/2021 9:56 AM
18	The presenter was engaging and provided many applicable tips and ideas.	2/19/2021 9:23 AM
19	the presenter was great	2/19/2021 8:35 AM
20	Presenter did an excellent job!	2/19/2021 8:29 AM
21	I loved her interaction with us. It felt as though we were in a live presentation. Loved the simple and applicable ideas.	2/19/2021 8:09 AM
22	new info	2/19/2021 7:57 AM
23	presenter was relatable practical tips that I will start to use in my role	2/19/2021 7:55 AM
24	The presenter; Leah is lovely and did a fabulous job!	2/19/2021 7:52 AM
25	Different ways to address how to make connection/engage online.	2/19/2021 7:43 AM
26	It almost felt like it was in person	2/19/2021 7:24 AM
27	The presenter has a great energy and quite entertaining.	2/19/2021 6:53 AM
28	The presenter was engaged and a fascinating communicator.	2/19/2021 6:53 AM
29	The presenter was fabulous and engaging with actual concrete tips of what we could be doing and why.	2/19/2021 6:40 AM
30	Presenter was extremely engaging.	2/19/2021 6:36 AM
31	That the presenter was very knowledgeable on the subject and very comfortable presenting the information.	2/19/2021 6:33 AM

32	Presenter's energy and enthusiasm. She's given this webinar multiple times but it still felt "fresh" for participants.	2/19/2021 6:30 AM
33	I liked everything.	2/19/2021 6:28 AM
34	tips for engaging groups by making "eye contact" by looking at the camera not at individuals	2/19/2021 6:17 AM
35	I enjoyed the real-life demonstrations and examples that will help me to remember all of the great tips.	2/19/2021 6:09 AM
36	Tips	2/19/2021 6:06 AM
37	The energy and knowledge the presenter had!	2/19/2021 5:52 AM
38	Her delivery style was excellent	2/19/2021 5:43 AM
39	The presenter! Leah's energy was infectious, and her information will make a big difference in how I present.	2/19/2021 5:41 AM
40	How the presenter, presented the material. She is very engaging.	2/19/2021 5:39 AM
41	The presenter was engaging. And I had 2 key take-aways that I can apply immediately. (And I still remember them the next day.)	2/19/2021 5:38 AM
42	It wasn't bogged down in fancy terminology or weighty theory; it was simple, practical tips that the presenter was able to demonstrate and that I could actually start using as soon as I left the webinar.	2/19/2021 5:37 AM
43	Tip about presenting to your audience by looking at web cam not their picture and to put your notes just under the camera then back away from system so it looks like you are looking at them not your notes	2/19/2021 5:36 AM
44	The presenter was wonderful. She really captured her audience and spoke to useful points that can actually be used in practice.	2/19/2021 5:27 AM
45	I enjoyed the presenter's enthusiasm and how she was giving real life examples. I have two young kids and sometimes I've had to turn my camera off because I have one kid on my lap with a tablet trying to getting into one of his virtual meetings, while the other kid has his laptop in front of my mine needing help.	2/19/2021 5:22 AM
46	The presenter's energy	2/19/2021 5:19 AM
47	tips	2/19/2021 5:18 AM
48	the energy the presenter brought to the meeting	2/19/2021 5:18 AM
49	Some of the advice was counter intuitive and it made me rethink my approach to communicating on platforms such as zoom and MS Teams	2/19/2021 5:08 AM
50	Methods to use Zoom to promote engagement.	2/19/2021 4:47 AM
51	short and to the point	2/19/2021 4:47 AM
52	The presenter used the techniques described throughout the presentation, which became clear as she described each technique.	2/19/2021 4:45 AM
53	Leah was very engaging	2/19/2021 4:20 AM
54	I've never had the opportunity to attend training on this topic before, so it really challenged me to think and act differently in virtual meetings. I will definitely be applying what I learned.	2/19/2021 4:19 AM
55	The presenter was positive and responsive	2/18/2021 9:50 PM
56	Great information	2/18/2021 9:46 PM
57	Not to judge.	2/18/2021 9:26 PM
58	mind shift recommendation	2/18/2021 7:47 PM
59	I I could only take away one thing, it is looking at the cam when leading a group	2/18/2021 6:38 PM
60	The tips	2/18/2021 6:05 PM

61	the one thing I learned which will help me	2/18/2021 5:29 PM
62	Presenter was engaging and knowledgeable and always like how CV moderates.	2/18/2021 4:32 PM
63	Great presentation	2/18/2021 4:31 PM
64	the ideas were very practical	2/18/2021 4:05 PM
65	practical tips	2/18/2021 3:54 PM
66	The presenter was very good at explaining the material. Very engaging	2/18/2021 3:54 PM
67	The speaker and tips.	2/18/2021 3:43 PM
68	The confidence, energy, style of delivery and how personable Leah was. I also liked the content she presented. She shared some simple tips that we see but don't think about as we adjust to this new virtual world. I also liked the extra time given at the end to answer questions and the fact that the webinar is recorded and shared.	2/18/2021 3:34 PM
69	nice pace - lots of good advice	2/18/2021 3:27 PM
70	There was so much great advice that was so well explained and exemplified.	2/18/2021 3:26 PM
71	The presenter had such great energy; very giving.	2/18/2021 3:19 PM
72	Her ease and relaxed presentation style	2/18/2021 3:11 PM
73	Relevant & engaging	2/18/2021 3:06 PM
74	What an engaging speaker Leah is	2/18/2021 2:57 PM
75	The ways that Leah truly showed her examples instead of just telling.	2/18/2021 2:56 PM
76	Really nothing	2/18/2021 2:54 PM
77	The high level of energy from Leah and the content/expertise that she shared	2/18/2021 2:49 PM
78	Content is relevant and timely. Presenter is knowledgeable and experienced.	2/18/2021 2:45 PM
79	The difference between face to face and webinar needs and what to adjust in presentations.	2/18/2021 2:44 PM
80	I thought the presenter was very engaging and animated.	2/18/2021 2:43 PM
81	she was standing and explained looking at the crowd as a distraction	2/18/2021 2:36 PM
82	High energy presenter	2/18/2021 2:28 PM
83	There were one or two small technical tips that may be useful. Not sure they were worth the time.	2/18/2021 2:28 PM
84	Quick and useful tips. Engaging speaker. Style of presentation.	2/18/2021 2:25 PM
85	She was very personal and explained the good and bad positioning with examples not just words.	2/18/2021 2:25 PM
86	Presentation was refreshing, dynamic and current. Presenter was enjoyable and knowledgeable. Definitely an engaged webinar	2/18/2021 2:25 PM
87	The facilitators great attitude and tips!	2/18/2021 2:24 PM
88	I liked the very practical tips	2/18/2021 2:20 PM
89	The presenter was relatable and knowledgeable and provided very good tools and tips	2/18/2021 2:14 PM
90	Upbeat and very informative.	2/18/2021 2:14 PM
91	I hate to be harsh but she should have compressed 60 minutes into 10. It took her forever to make the simplest point.	2/18/2021 2:14 PM
92	I liked the way the presenter was able to give clear examples and 'walk the talk'. She was a living example of what she was saying, both good and less good.	2/18/2021 2:13 PM
93	The presenter did have positive energy.	2/18/2021 2:12 PM
94	The presenter was well prepared, gave good demonstrations of effective techniques for Zoom	2/18/2021 2:12 PM

presentations.

95	I liked how engaging Leah Coss is as a speaker. She is really animated and a joy to watch.	2/18/2021 2:12 PM
96	The presenter offered real-life, concrete solutions to issues in the virtual age.	2/18/2021 2:10 PM
97	The specific tips	2/18/2021 2:07 PM
98	Being told why certain demonstrated behaviours might engage or repel an audience	2/18/2021 2:06 PM
99	Presenter was engaging and kept my attention	2/18/2021 2:06 PM

## Q8 How could the webinar have been improved?

Answered: 72 Skipped: 42

#	RESPONSES	DATE
1	It would have been great to have had a little more time to ask questions	2/24/2021 9:10 AM
2	I found the presenter to be very chatty especially at the beginning making it hard for me to stay interested and focussed. I would have preferred more time was spent on specific strategies (she had some really great ones) and for myself I was looking for more content for a participant rather than a presenter. Although this makes sense as I imagine most people are presenters in their work role.	2/23/2021 10:20 AM
3	N/A	2/22/2021 9:14 AM
4	It was quite good.	2/22/2021 8:20 AM
5	providing a connection to part b) (i.e. a continuation) of this topic by this presenter. She said she had much more material that she could cover on this topic.	2/22/2021 7:59 AM
6	N/A	2/22/2021 6:50 AM
7	make it engaging! I was expecting a webinar that would help me with activities to engage people virtually so they have something to do rather than just listen. I found this webinar was common sense for the first half hour then had a few tips on virtual engagement but no activity suggestions	2/22/2021 5:45 AM
8	This was the best webinar I have ever attended because of the energy of the presenter, her connection with the audience, and helpful and doable tips.	2/20/2021 4:29 AM
9	time for questions within the hour	2/19/2021 6:07 PM
10	My audio through computer didn't work but I just dialed in	2/19/2021 12:38 PM
11	As an educator and facilitator, I can usually come up with a thing or two but I can't offer anything.	2/19/2021 11:38 AM
12	With all due respect to the presenter, it took the better part of 20 mins for her to make her introductory remarks and share her background. Her background could and may have been shared/read prior to the session and her intro remarks could easily have been made in half the time spent. Saved time could have been applied to more practical suggestions, which she alluded to that she had more of. In an hour long session with Q&A, one needs to be very judicious with time and use wisely. Again as feedback for the presenter, while respecting her need to be herself, I found her excessive use of her hands while speaking to be distracting and off-putting.	2/19/2021 11:05 AM
13	Presenter took a long time to introduce herself and tell us the objectives. In future if she doesn't know the answers to questions she could ask for the audience's ideas.	2/19/2021 9:56 AM
14	N/A	2/19/2021 9:23 AM
15	more tips, longer	2/19/2021 8:35 AM
16	Maybe on a different platform?	2/19/2021 8:09 AM
17	this is one that could have been longer - feel like there was so much more she could have said and i would have liked more time to see all of her slides	2/19/2021 7:57 AM
18	a little longer tips and/or suggestions on how to handle disruptive behaviour	2/19/2021 7:55 AM
19	n/a, it was very well done!	2/19/2021 7:52 AM
20	everything was clear, we can see the exponent very well.	2/19/2021 7:43 AM
21	I think the presenter could use non gender specific terms in slides and her presentation eg. one "man" crew could be one person crew. She used the term 'Chick' in her speech.	2/19/2021 7:24 AM
22	Can't think of anything to improve, would love to have heard the presenter continue with more tips. The hour went very fast.	2/19/2021 6:40 AM
23	A lot of information given by the presenter. Being a visual person, I would have enjoyed more visual aids ... such as powerpoint, slides, etc...	2/19/2021 6:33 AM
24	More visual examples of what NOT to do. More time for Q&A.	2/19/2021 6:30 AM

25	This was a great webinar. I would attend another with this speaker	2/19/2021 6:17 AM
26	I think it was perfect.... I could have handled a longer one with even more tips.	2/19/2021 6:09 AM
27	Video was lagging	2/19/2021 6:06 AM
28	NA	2/19/2021 5:41 AM
29	I was a little disappointed that it ran over time, as I had another meeting right at 2 and missed the questions. However, I thought the time in the webinar was well-utilized, and I'm looking forward to watching the Q&A back on the recording! So all in all, a pretty minor complaint :)	2/19/2021 5:37 AM
30	can't think of anything	2/19/2021 5:36 AM
31	I use a small laptop with a webcam and a computer monitor with no webcam. I watch everything on my monitor so it looks like I am not paying attention, how can I position my webcam near my monitor to appear engaged?	2/19/2021 5:22 AM
32	n/a	2/19/2021 5:19 AM
33	nothing	2/19/2021 5:18 AM
34	nil	2/19/2021 5:18 AM
35	I feel that the presenter had more knowledge to share than there was time for. Perhaps a longer webinar could have been offered.	2/19/2021 5:08 AM
36	More images for screen sharing.	2/19/2021 4:47 AM
37	If time allowed, give participants a list of things they would have like to learn about to help make it tailored to the audience.	2/19/2021 4:47 AM
38	With a few example videos instead of simply pictures.	2/19/2021 4:45 AM
39	Less bubbly presenter.....	2/19/2021 4:32 AM
40	I just had different expectations for the webinar.	2/19/2021 4:20 AM
41	I feel like it took a long time to get into the actual content, which meant we had to go over time to get to questions. So maybe cutting down some of preamble would be helpful in future webinars. When you only have an hour, you really have to maximize it.	2/19/2021 4:19 AM
42	One of the best could have been longer	2/18/2021 9:50 PM
43	I enjoyed her humour etc but felt like we could have gotten through a lot more material /tips if it was tightened up a little.	2/18/2021 9:46 PM
44	Have a webinar 2 for sharing tips.	2/18/2021 9:26 PM
45	I would like to see that actually work or "practice" it with the seminar leader	2/18/2021 6:38 PM
46	If it was longer. Was just getting into the quick tips and it ended	2/18/2021 6:05 PM
47	less talk, she spent 16 minutes talking about everything and being all over except what the webinar was supposed to actually focus on, then when she got to that she was fast, short and all over.	2/18/2021 5:29 PM
48	N/A	2/18/2021 4:32 PM
49	???	2/18/2021 4:31 PM
50	more time. she had to rush through some things, and we could have used more visual examples.	2/18/2021 4:05 PM
51	By minimizing the amount of talking at the beginning that could be applied to sharing more helpful tips as I find her simple yet realistic tips helpful.	2/18/2021 3:34 PM
52	it was fine	2/18/2021 3:27 PM
53	n/a	2/18/2021 3:19 PM
54	Better paced to answer questions within the time period	2/18/2021 3:11 PM
55	It could have been longer!	2/18/2021 2:57 PM

56	You can't build trust and confidence without engaging the participants and getting them to communicate with each other. That this would be done without any communication (beside chat) with the participants, that there was no breakout or any other engagement activity is astonishing. Perhaps this is a defect of the platform -- in which event the speaker should have refused to speak.	2/18/2021 2:54 PM
57	A couple of times Leah went on mute unexpectedly, not sure if it was just me. Add more links to resources (podcasts, webpages, organizations,...)	2/18/2021 2:49 PM
58	Just the content felt a little basic for me. Maybe my expectations were too high. My biggest comment though is that the first slide went over some "ways that we connect to people in person". A lot of these ways were very ableist and one was a little racist. As an example Leah said that maintaining eye contact with someone is how you know they are trustworthy. But many autistic people don't maintain eye contact but that does not make them inherently untrustworthy. Another example is she said that someone fidgeting is a sign they are distressed. Again not true of many people especially neurodivergent folks. Lastly she said being pale is an indicator of poor health and you should check in on a person. That only applies to light skinned people and does not reflect and multicultural and inclusive workplace.	2/18/2021 2:43 PM
59	More interaction maybe	2/18/2021 2:28 PM
60	Just about everything in the way this was presented seemed to negate the professed subject of, 'how to build trust and connection online'. From the presenter's tee-shirt slogan, through her facial expressions, the manic gesturing and movement to her exaggerated verbal delivery, everything about this person screamed "phony, don't trust me". I can well believe she used to sell franchises and maybe her style works for some people. Me, I wouldn't buy a franchise, or anything else from her. Sorry, but you did nothing positive for your credibility by your choice of this person as a presenter.	2/18/2021 2:28 PM
61	It was great as it was.	2/18/2021 2:25 PM
62	Speaking about break out rooms! More engagement with audience	2/18/2021 2:24 PM
63	nothing could be improved. it was great	2/18/2021 2:20 PM
64	An interactive element could be helpful to see the content in practice	2/18/2021 2:14 PM
65	Longer scheduled meeting as so much information and wanted more.	2/18/2021 2:14 PM
66	I would have indicated it was an extremely beginner session. I guess I was expecting something geared towards middle managers with a some leadership experience.	2/18/2021 2:14 PM
67	Maybe the first part could be shortened and she didn't need to be quite so up beat and lively at the beginning. I found the unrelenting cheerfulness and energy off-putting at the start and might have left and missed the good stuff later on. She spent a bit long telling us what we didn't want to do at the start.	2/18/2021 2:13 PM
68	It might be more fun on Zoom.	2/18/2021 2:12 PM
69	I would have enjoyed listening and learning for even longer.	2/18/2021 2:10 PM
70	I felt that the webinar was FAR too long for the content. For the tips I gleaned this could have been a 5 minute video, or even an article to read instead of a video	2/18/2021 2:07 PM
71	NA	2/18/2021 2:06 PM
72	I just found a little bit lacking overall - there wasn't enough about how to keep your audience engaged and inspired	2/18/2021 2:06 PM

## Q9 Do you have any suggestions for future webinar topics?

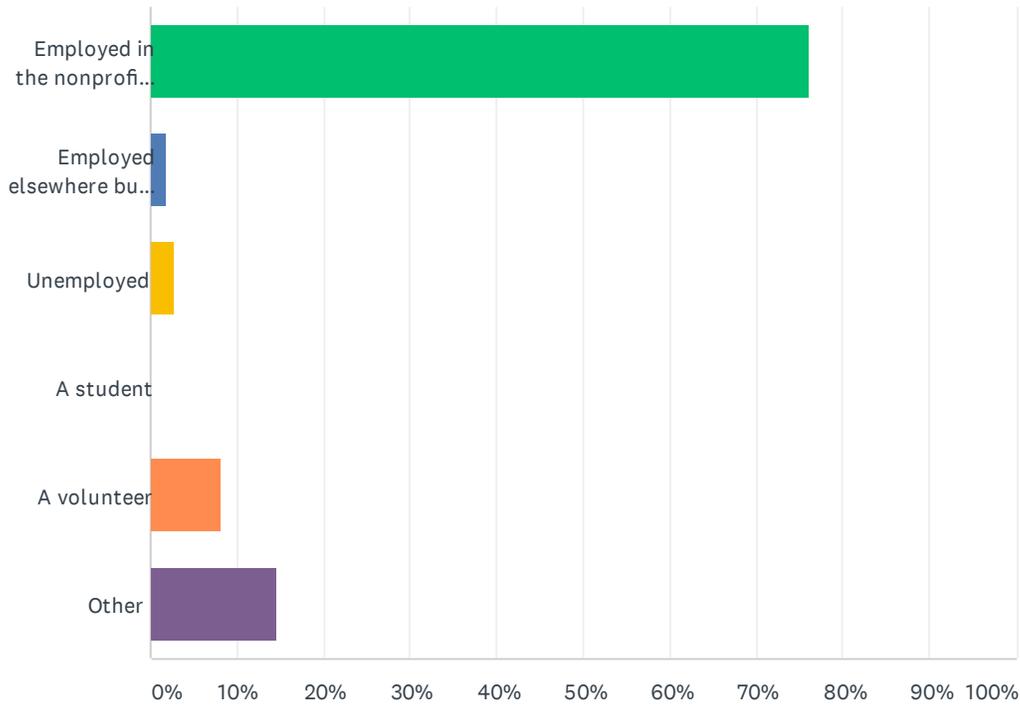
Answered: 41 Skipped: 73

#	RESPONSES	DATE
1	More topics similar to this one!	2/22/2021 9:14 AM
2	How to better facilitate/chair meetings on Zoom.	2/22/2021 6:50 AM
3	How to deal with zoom overload	2/22/2021 5:45 AM
4	dealing with dishonest people	2/19/2021 6:07 PM
5	Keep doing what you have been doing. I'm so grateful for these learning opportunities. And this particular workshop, on this incredibly relevant topic, is so helpful.	2/19/2021 11:38 AM
6	More the merrier.	2/19/2021 11:05 AM
7	One of the best and cheapest ways of learning how to speak professionally on ZOOM is through Toastmasters. TM is inexpensive and available to anyone with a computer or cell phone. It is possible to learn not only how to present on ZOOM but how to organize webinars, workshops and conferences and how to chair online meetings.	2/19/2021 9:56 AM
8	No	2/19/2021 9:23 AM
9	not at the moment	2/19/2021 8:35 AM
10	having hard conversations with staff, health and wellness in the work place	2/19/2021 8:09 AM
11	I do not...	2/19/2021 7:52 AM
12	More Webinar workshop like that	2/19/2021 7:43 AM
13	None come to mind at the moment	2/19/2021 7:24 AM
14	Presenters that provided practical and simple ideas to implement and handle today's challenges for services delivery	2/19/2021 6:53 AM
15	More visual aids to help those of us who are visual retain more information.	2/19/2021 6:33 AM
16	I would love to see something on designing engaging and interactive online trainings	2/19/2021 5:37 AM
17	no	2/19/2021 5:36 AM
18	n/a	2/19/2021 5:19 AM
19	no	2/19/2021 5:08 AM
20	None at this time.	2/19/2021 4:47 AM
21	I would like to see a webinar on real examples of how to measure the ROI on marketing for your event sponsors.	2/19/2021 4:45 AM
22	I would love a webinar on effective communication on social media.	2/19/2021 4:20 AM
23	Keep going with these good useful webinars	2/18/2021 9:50 PM
24	Have a webinar 2 for sharing tips.	2/18/2021 9:26 PM
25	Yes - How to better engage people in the virtual world and how to better manage donors.	2/18/2021 5:29 PM
26	Not currently	2/18/2021 4:32 PM
27	?	2/18/2021 4:31 PM
28	I'm not sure if you've already done these topics: Self-care and Wellbeing, Nutrition and Health, Diversity and Allyship, Personal Development, Presenting and Speaking in Public/Virtual Platforms, How to provide meaningful counselling on virtual platforms to Families and Youth, and similar to today's presentation Professional Zoom Etiquette.	2/18/2021 3:34 PM
29	not at this time	2/18/2021 3:27 PM
30	n/a	2/18/2021 3:19 PM
31	Not at this time	2/18/2021 3:11 PM
32	Increase the time to 75 minutes. This would allow for more questions.	2/18/2021 2:57 PM

33	The problem is that teachers (like me) enjoy presentation and think that their personalities are enough to engage the audience. In most cases, this is not true. Building confidence and trust requires participants communicating with other participants as well as with the teacher/facilitator and not just by text.	2/18/2021 2:54 PM
34	Not off the top of my head sorry.	2/18/2021 2:43 PM
35	Avoid cliché 'promotion-style' presenters, they can poison ANY topic, no matter how 'knowledgeable' they may be. I know this does not speak to 'topics' but, hey... I really am not up for a repeat of anything like this.	2/18/2021 2:28 PM
36	Not at the moment	2/18/2021 2:25 PM
37	Ideas for engaging webinars for youth!	2/18/2021 2:24 PM
38	None	2/18/2021 2:14 PM
39	How to set up and host a Zoom meeting?( Full zoom capabilities/settings)	2/18/2021 2:14 PM
40	Anything on on-line communication and strategy.	2/18/2021 2:13 PM
41	Staff training over Zoom	2/18/2021 2:07 PM

### Q10 Presently, I am (check all that apply):

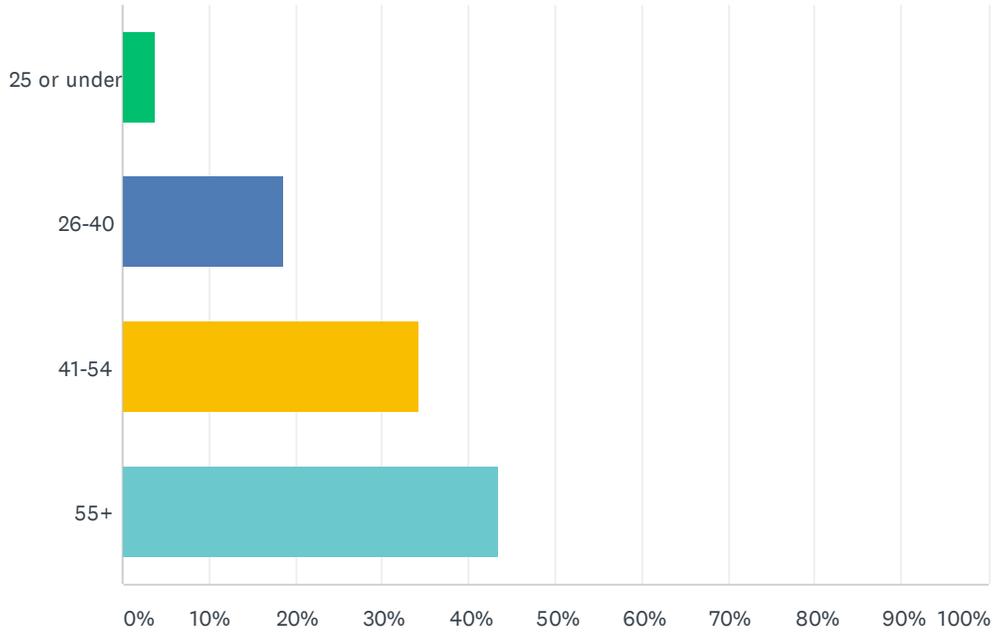
Answered: 109 Skipped: 5



ANSWER CHOICES	RESPONSES	
Employed in the nonprofit sector	76.15%	83
Employed elsewhere but wanting to switch to the nonprofit sector	1.83%	2
Unemployed	2.75%	3
A student	0.00%	0
A volunteer	8.26%	9
Other	14.68%	16
Total Respondents: 109		

### Q11 My age is:

Answered: 108 Skipped: 6



ANSWER CHOICES	RESPONSES
25 or under	3.70% 4
26-40	18.52% 20
41-54	34.26% 37
55+	43.52% 47
TOTAL	108

Q12 Any other comments or questions? If you'd like us to contact you about your comments, please leave your name and email address. Thanks very much for all of your feedback.

Answered: 43 Skipped: 71

#	RESPONSES	DATE
1	I really loved this webinar and appreciate having the opportunities to join webinars that Charity Village offers.	2/24/2021 9:10 AM
2	N/a	2/22/2021 9:14 AM
3	Thank you! well-done!	2/22/2021 8:20 AM
4	No.	2/22/2021 6:50 AM
5	Maybe use a platform that can help participants engage more? However I am extremely thankful for these webinars and the fact they are free.. charity village is awesome! Thank you!	2/22/2021 5:46 AM
6	stephendgregory@hotmail.com on the whole a positive experience and i'm glad i attended	2/19/2021 6:08 PM
7	Thanks for all of the work that you are doing to bring us new and relevant learning opportunities and, more, to keep our nonprofit sector connected during these difficult times. :)	2/19/2021 11:39 AM
8	Much appreciate these free webinars by CV. Thankyou	2/19/2021 11:06 AM
9	Thanks for offering this webinar and ongoing education.	2/19/2021 9:56 AM
10	Thank you for a great webinar.	2/19/2021 9:23 AM
11	Thank you for this great training - would love to hear more from her	2/19/2021 7:57 AM
12	Thank you so much. presentation was nice, offered a lot of tools to implement in online Programs/Group or Workshops and help me to improve my online skills , in terms of create/build connections online. Thank you.	2/19/2021 7:45 AM
13	Thank you, I will look for more Charity Village webinars. I enjoyed this one!	2/19/2021 7:24 AM
14	Leah Coss was excellent!	2/19/2021 6:09 AM
15	I feel I gained what I wanted and so much more from Leah's presentation. Thank you!	2/19/2021 5:42 AM
16	Thank you very much for providing this service! Much appreciated!	2/19/2021 5:38 AM
17	This was one of the best webinars I've attended in months! Thanks so much for hosting it.	2/19/2021 5:38 AM
18	great webinar and presenter	2/19/2021 5:38 AM
19	Thank you for offering this webinar!	2/19/2021 5:08 AM
20	Thank you for setting up free webinars.	2/19/2021 4:48 AM
21	Thank you for making this available. Incredibly helpful tips and just wanted to lean even more in the time we had with her. :)	2/18/2021 9:47 PM
22	When I connected I could not hear any sound. So I disconnected and tried again. Same thing. After disconnecting and connecting again I got the message that the webinar was full. So I listened to the recording. The email I got thanked me for attending even though I couldn't in the end. Thank you.	2/18/2021 9:29 PM
23	well done!	2/18/2021 7:47 PM
24	No	2/18/2021 4:33 PM
25	Thanks	2/18/2021 4:31 PM
26	Best learning webinar I have seen in a long time. Will definitely share this recording with other staff. Good solid info.	2/18/2021 3:55 PM
27	I thoroughly enjoyed this webinar and look forward to more from Charity Village. Thank you for providing such a valuable webinar.	2/18/2021 3:35 PM
28	Thank you so much for this series!!	2/18/2021 3:26 PM
29	I really enjoyed this presentation. Big kudos to the presenter.	2/18/2021 3:19 PM
30	Thank you for providing a great learning opportunity! I've already forwarded the recording to a colleague at my organization.	2/18/2021 2:57 PM

31	rudi.aksim@gmail.com	2/18/2021 2:54 PM
32	If you have another webinar in the future, I would be interested in any topic. As all these approaches are learn as we go further into the technology world. Thank you!	2/18/2021 2:46 PM
33	Nothing else to add, I hope to attend more in the future and learn more skills to continue my work in the nonprofit sector.	2/18/2021 2:43 PM
34	I think you must have got it by now. Thank you.	2/18/2021 2:28 PM
35	I would have stayed for more time. Thank you for arranging.	2/18/2021 2:25 PM
36	Thanks, it was a great webinar.	2/18/2021 2:25 PM
37	Thank you!	2/18/2021 2:25 PM
38	this was a great webinar. Thank you for hosting the topic.	2/18/2021 2:20 PM
39	Very much enjoyed this presentation by Leah Cross.	2/18/2021 2:15 PM
40	I was very happily surprised at how good this was and am eager to make changes. I'm also happy that you encourage us to share the recording with others. If this info was more widely implemented it would be better for all of us.	2/18/2021 2:15 PM
41	None	2/18/2021 2:14 PM
42	This was the best webinar that I have seen through Charity Village. Even though we were not interacting with Leah, it almost felt like we were. Great speaker!	2/18/2021 2:14 PM
43	Wonderful presentation. <3	2/18/2021 2:11 PM